

# EIS Training & Events

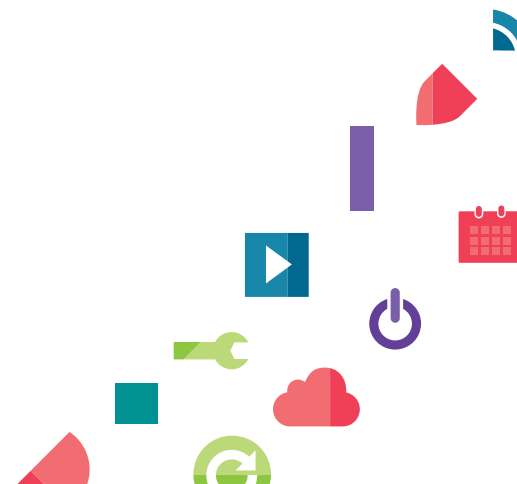
## Terms of Business

[www.EISit.uk](http://www.EISit.uk)  
[info@EISit.uk](mailto:info@EISit.uk)

Tel: 0300 065 8800  
Fax: 01622 663591

EIS  
The Shepway Centre,  
Oxford Road, Maidstone,  
Kent, ME15 8AW

**eis**  
LET'S KEEP IT SIMPLE



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These terms govern this contract for the supply of training services referred to in these terms as ["the Services"]. The purchaser is referred to as ["the Customer"].

**1. Application**

These terms apply to the exclusion of any terms and conditions upon which any quotation has been given by EIS or subject to which the booking is placed or purported to be placed by the Customer.

**2. Supply**

EIS agrees to supply the Services. Such service provision will be provided by such staff, sub-contractors or agents as may be appointed by EIS. Further details about the Services and advice or recommendations about their provision or utilisation which are not given in the EIS brochure or other promotional literature may be made available on request. EIS may at any time without notifying the Customer make any changes to the Services which are necessary to comply with any applicable statutory requirements or which do not materially affect the nature or quality of the Services.

**3. Fees**

The Customer shall pay EIS fees from time to time applicable in accordance with the rates supplied. The Customer will pay EIS fees within 30 days from date of EIS invoice unless alternative terms have been agreed in writing. In such circumstances payment will be made by the customer in line with those terms.

**4. Cancellation Charges**

Cancellations must be notified in writing to the EIS Bookings Office. EIS Courses: Delegates are required to give 5 full working days notice if they are unable to attend a course. Full course fees will be charged where less than 5 full working days notice is given.

Non EIS Courses: Delegates are required to give 28 full working days notice if they are unable to attend a course. Full course fees will be charged where less than 28 full working days notice is given.

EIS reserve the right for any reason beyond their control, including low delegate numbers, to cancel or postpone the service whereupon the Customer will be offered an alternative date

**5. Warranties & Liabilities**

EIS warrants that the Services will be provided using reasonable care and skill. Where EIS supplies in connection with the provision of the Services any goods including material supplied by a third party, EIS does not give in relation thereto any warranty, guarantee or other terms as to the quality, fitness or otherwise but shall where possible assign to the customer the benefit of any warranty, guarantee or indemnity given by the person supplying the goods to EIS. EIS shall not be liable to the Customer or be deemed to be in breach of the contract by reason of any delay in performing or any failure to perform any of EIS' obligations in relation to the Services.

**6. General**

These conditions constitute the entire agreement between the parties, supersede any previous agreement or understanding and may not be varied except in writing between the parties. All other terms and conditions, express or implied by statute or otherwise or excluded to the fullest extent permitted by law. No failure or delay by either party in exercising any of its rights under the contract shall be deemed to be a waiver of that right and no waiver by either party of any breach of the contract by the other shall be considered as a waiver of any subsequent breach of the same or any other provision. If any provision of these conditions is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of these conditions and the remainder of the provision in question will not be affected. This contract shall be governed in accordance with English Law and the parties undertake to submit to the jurisdiction of the English Courts.