**Broadband &
business continuity**

Schools
Broadband Service

One Service

One Price

Many Benefits

The best broadband experience for schools and supported by EiS, your local education IT experts.

Our Schools Broadband service is more than just an internet connection. It includes everything you need:

- **The network**
- **The security**
- **The support**
- **Plus some extra features....**

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The Network

Bespoke – Your school is connected to a private network for schools and public sector organisations in Kent (KPSN). We offer a variety of connectivity options between 10Mb and 1Gb.

Scalable – Our network is a high performance platform designed to cope with the peaks and troughs of traffic through the school day. We closely monitor network capacity and usage patterns, ensuring that bandwidth is available when yours school needs it.

Reliable – Our network consistently meets or exceeds our availability commitment of 99.9%.

Gateway – Schools Broadband is a gateway service underpinning many other EIS services, including: Hosted SIMS/FMS, remote Backup Services and secure inter-site school access across federations or split sites. Our Mobile Device Management service for Apple i-devices can integrate with the web filtering policies used by your school for staff and pupils. Optional webhosting and management tool.

The Security

Closed group – Our network is only available to schools and public sector organisations and benefits from multi-layered security, across the core network, to your Schools Broadband router.

Firewalls – We centrally manage firewalls to protect all schools from online threats and infiltration attempts.

Web filtering – Schools Broadband includes Internet Watch Foundation approved web filtering, centrally hosted and managed on your behalf, protecting your pupils from inappropriate online content. Schools that wish to manage their own filtering may do so.

Spam emails – We protect your mail servers and inboxes from unsolicited and inappropriate email, reliably preventing more than 80% of spam emails from reaching your network.

Secure VPN – Students and staff working from home can access your school's network and software securely through our VPN option using a web browser. There is no need to download any additional software onto their home computer.

The Support

We know schools – Our unique relationship with schools, built up over 30 years, means we have unrivalled local knowledge and fully understand the implications of your issue. We can, and do, prioritise accordingly.

Our accredited team provide phone and online support from our dedicated Service Desk in Maidstone.

Constant monitoring – We proactively monitor your school's network continuously, all year round. We often process issues before you're even aware there is a problem. We achieve same day fix on most connection faults.

Supplier management – We manage the supplier relationship for you to ensure that your network is performing as it should and that your needs are considered in their development plans.

Emergency response – Access to a unique range of alternative emergency connectivity options that maybe leveraged in the unfortunate event of a catastrophic outage in towns or villages.

Free of charge technical advice and collaboration in developing and supporting change requests for schools wishing to publish services to the internet.

The Extra Features

- Free DNS services for your schools websites
- Free SSL Certificates so you can reassure visitors to your website and network that you take data security seriously
- Free access to an online educational video library, comment and ad-free with video content moderated by teachers worldwide
- Free secure resource sharing between schools – schools can reliably have secure inter-site access with other Schools Broadband schools as their data is kept secure on our network and does not cross the internet
- Free membership to our Schools Broadband mailing list for keeping in touch with your technical colleagues around the county for informally discussing your schools technical developments and sound boarding ideas
- Free access to National Education Network resources such as British Pathe, The Audio Network and SEGFL Bird Box Project. These National Education Network accessed resources will usually attract independent subscription charges for non-Schools Broadband connected schools.

About Us

EIS is the leading supplier of tailored IT infrastructure, hardware and software services to schools.

Establish in 1982, we specialise in incredibly advanced complex systems. It is however our vast knowledge, experience and approachable nature which enables us to make things seem very simple.

Our customers realise that the systems are complex, but our primary concern is that technology is simple to use and above all that, just works!

Our many years of experience and knowledge in providing outstanding IT support services and a comprehensive training and events programme means that teachers are enabled to concentrate on teaching.

Training & Events

We provide a wide range of training courses and events throughout the year, all of which are available to book via Kent CPD Online. For any additional information, please email training@eis.kent.gov.uk

Service Desk

Our highly skilled Service Desk team are available from 08:00 to 17:00 Monday to Friday throughout the year, with the exception of bank holidays. We aim to resolve most queries on the same day and if we cannot resolve your query immediately, it will be referred to our specialist teams.

Prices & Packages

We offer a wide range of options tailored to suit the size and needs of your schools. All IT products and support services are provided with an annual Support Agreement. Some products and services are also subject to a licence fee. Please contact us for a quotation.

Free Demonstrations

To arrange a free demonstration or to discuss how any of our services could be of benefit to your school please contact us.

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LET'S KEEP IT SIMPLE

Audio visual

Broadband & business continuity

Cloud services

IT support & solutions

Technical design & managed services

Training & events