

www.eisit.uk info@eisit.uk

Tel: 0300 065 8800 Fax: 01622 663591

EIS

The Shepway Centre, Oxford Road, Maidstone, Kent, ME15 8AW



Managed Wireless Service

A future-proofed wireless solution fit for 21st century learning.

The EIS Managed Wireless Service enables your school to become a hub of digital learning, whilst ensuring your staff can continue to work quickly and effectively, unaffected by classrooms that are fully utilising mobile devices and laptops. Carrying out a bespoke wireless survey allows us to calculate the optimal WiFi coverage for your entire school site. Our solution is scalable, future proofed and ensures minimal interference, ensuring that your internet remains connected and running at high speeds.

Speed

Our Cisco wireless solution enables fast, reliable wireless internet for your entire school site. To ensure that you are experiencing optimal coverage, our bespoke wireless survey will determine the best locations of your access points to balance internet speeds with minimal interference.

Security

Your wireless solution will also include integrated, enterprise level security with guest access, ensuring that your guests cannot access your school data, but have full internet access. We are also able to offer complete control over your devices, users and apps so that you have full, flexible management of your school. Built in SafeSearch web filtering is also included to protect your pupils from inappropriate online content.

Capacity

Our WiFi solution will be able to handle everything that you throw at it, with support for all tablets, laptops and computers across your network. No longer will a class of iPads or laptops impact the rest of your staff's ability to work efficiently, due to prioritisation on your network. You will also be able to roam the school seamlessly, and access internet resources wherever you are working from within the school.

Cloud Managed

New features, bug fixes, and enhancements are delivered seamlessly over the web, meaning no manual software updates to download or missing security patches to worry about. Our managed service means that we can monitor your wireless network to notify you of any problems and efficiently resolve them.

Support

Our unique relationship with schools, built up over 30 years, means we have unrivalled local knowledge and fully understand the implications of your issue. We can, and do, prioritise accordingly. EIS' dedicated service desk will provide you with phone and online support from 08:00-17:00, Monday to Friday, except bank holidays. We will also manage the relationship with the suppliers and services required to maintain our high-speed network of Cisco access points.





Technical design & managed services

Key Features

- Free survey to identify full WiFi coverage across entire school site
- Reliable, secure and high-performance wireless network
- Prioritise voice and video applications on your network
- Control the use of network bandwidth for different user groups
- Functional and secure guest access across the school
- Integrates with the EIS Managed Network Service
- Integrates with KPSN schools broadband Lightspeed filtering
- Integrates with EIS VOIP solution

Key Benefits

- Work flexibly and faster across the entire school
- Support 1:1 device initiatives iPads / Chromebooks etc
- Enable a safe, easy to manage BYOD environment
- Spend less time configuring and managing your IT network
- Provide your guests with WiFi, without providing access to your local network
- MATs can simplify and deploy a single virtual wireless network across all schools
- Expert support and advice with proactive monitoring
- Service desk support between 8 and 5, on working days delivered by EIS

Our Managed Wireless Service integrates with other EIS services, such as schools broadband, VOIP and the Managed Network Service. Simplify the management and support of your entire IT infrastructure with one single, trusted supplier.

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About Us

EIS is the leading supplier of tailored IT infrastructure, hardware and software services to schools.

Established in 1982, we specialise in incredibly advanced, complex systems. However, our vast knowledge, experience and approachable nature enables us to make things seem very simple.

Our customers realise that the systems are complex, but our primary concern is that technology is simple to use and above all that, just works!

Our many years of experience and knowledge in providing outstanding IT support services and a comprehensive training and events programme, means that teachers are enabled to concentrate on teaching.

Training & Events

We provide a wide range of training courses and events throughout the year, all of which are available to book via Kent CPD Online. For any additional information, please email: training@eis.kent.gov.uk

Service Desk

Our highly skilled Service Desk team are available from 08:00 to 17:00 Monday to Friday throughout the year, except for bank holidays. We aim to resolve most queries on the same day and if we cannot resolve your query immediately, it will be referred to our specialist teams.

Prices & Packages

We offer a wide range of options tailored to suit the size and needs of your schools. All IT products and support services are provided with an annual Support Agreement. Some products and services are also subject to a licence fee. Please contact us for a quotation.

Free Demonstrations

To arrange a free demonstration or to discuss how any of our services could be of benefit to your school please contact us.

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Audio visual



School IT support & solutions



Broadband & business continuity





Technical design & managed services



Training & events